

Dear Clients,

On July 18th we will be reinstating our routine veterinary appointments on Saturdays. We are able to offer these appointments due to the additional veterinarians that are on staff. A limited number of appointments, approximately 16, will be available for routine veterinary care. Our staff will consist of one doctor seeing appointments and two doctors seeing walk-ins and handling unforeseen emergencies.

The procedures for appointments, ONLY, will consist of the following:

1. Call the clinic to schedule your appointment, for Saturdays only.
2. Call us at 939-5823 when you arrive at the clinic's parking lot.
3. The staff will let you know when you can enter the lobby for check-in procedures.
4. Once check-in is completed, you will either be taken to an available exam room or wait in the lobby until the prior appointment is finished.

This all works, in theory, in a perfect world. Due to the ongoing changes with the Covid protocols mandated by the state, please be patient with our staff if delays occur.

Our walk-in procedures have not changed. Please follow the guidelines listed below.

1. When you arrive at the clinic, please call reception at 939-5823 to check in.
2. We can only allow 4 people waiting in the lobby at one time and clients must wear a mask.
3. If space is available in the lobby, you will be asked to wait inside, if not, you will be asked to wait in your car.
4. Our staff will call you once an exam room is available.

Drop Offs are offered for all routine procedures. Your pet will be seen in the order of check in and will be available for pick up later in the day. Please follow the guidelines listed below.

1. Fill out the Day Admission form on our website under the resource tab.
2. Call the clinic when you arrive in the parking lot and inform us you would like to use our drop off services.
3. You will then be asked to come in for check in procedures and to hand your pet to our staff.
4. We will call you with any pertinent information and also when your pet is ready for pickup.
5. Call the clinic when you return to the parking lot and inform us that you are picking up your pet.

We do acknowledge that there have been long wait times and we are doing everything possible to ease the wait.